



GOVERNMENT OF PUERTO RICO

Department of Health

December 11, 2023

Managed Care Organizations (MCOs)
Medicare Advantage Organizations (MAOs)
Pharmacy Benefit Managers (PBMs)
Puerto Rico Government Health Plan – Vital Plan

Subject: Provider Revalidation Awareness Notification – Beginning January 2024

The purpose of this communication is to inform the Puerto Rico Government Health Plans of the upcoming revalidation requirement for providers who are enrolled in the Puerto Rico Medicaid Program (PRMP). This requirement is in accordance with 42 Code of Federal Regulations (CFR) 455.414 and PRMP's revalidation policy titled "PRMMIS – PRV-0002 – Provider Revalidation".

PRMP will initiate the revalidation process for non-physician providers beginning January 17, 2024. Providers will begin receiving notifications 90 days prior to the Medicaid agreement end date on file. These notifications will include instructions and deadlines for completing their revalidation via the Provider Enrollment Portal (PEP). It is important to note that failure to comply with the revalidation requirements will result in termination of the provider's participation in the Puerto Rico Medicaid Program.

An additional notification, with more specific details pertaining to the revalidation process and available training sessions will be shared with the health plans and the provider community prior to the start of revalidation in early 2024.

Reference, section 2.7 of the Provider Agreement, pertaining to the length of provider agreements:

"The Medicaid Program requires all physicians to revalidate their information every 5 years. Non-physicians with an Enrollment effective date prior to 12/31/2022, will be required to revalidate in 4 years, while non-physicians with an Enrollment effective date on or after 1/1/2023, will be required to revalidate their information in 3 years."

PRMP would like to emphasize the importance of your role in assisting your network of providers with this revalidation process. By working together, we can ensure that providers revalidate their information in a timely manner, reducing any potential disruption to services and minimizing administrative burdens.

An important note to consider is that only providers that acknowledge the new Agreement will receive revalidation notifications. Providers will still be required to acknowledge the new

Agreement and will get terminated if they don't acknowledge prior to their Medicaid Agreement end date.

PRMP appreciates your support and commitment to notify the providers in your network of the upcoming Revalidation activities.

If you have questions regarding this notification or enrollments in the Puerto Rico Medicaid Program, please contact the Medicaid Provider Enrollment Unit at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday. You may also submit your inquiry by email to prmp-pep@salud.pr.gov.

Cordially,

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

José R. Díaz Náter, MHSA
Manager,
Provider Enrollment & Maintenance Unit
Puerto Rico Medicaid Program